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### America's Best Inn & Suites Celebrates Opening of Bears Camp

Finally, football season is here in Bourbonnais as Bears Camp opened Friday, July 30th and runs through August 19th. America's Best welcomed a full house of Bears Camp visitors this weekend in style and had a booth at Bradley Bourbonnais' Taste of the Region event sponsored by the Chamber of Commerce to open the camp.

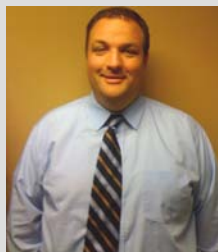


### Employee Appreciation

The Holiday Inn in Maumee, OH recently held an employee appreciation "Celebrate Service" event at the hotel. The employees enjoyed a catered lunch from Salsarita's, a local restaurant and had a great time being kids again while jumping around on a Moonwalk that was provided by Hero's of Toledo. They even had everyone do an obstacle course! Kathy Hamilton, General Manager, said, "This event seemed to be a HUGE hit for our employees!"

### Congratulations Sales Transfers and Promotions!

Zach Tharp (right) of the Hampton Inn & Suites, Downtown Chicago has accepted the position as Assistant Director of Sales at the Hilton Indian Lakes Resort Hotel. Zach is a 10 year veteran of FHG and has always been ready and willing to take on new challenges.



### Congratulations to our Outstanding FHG 2nd Quarter Award Winners!

#### Melvin H. Lieberman Golden Eagle Award

Dan Mastaugh, Chief Engineer, Hampton Inn & Suites, South Bend, IN

#### SPIRIT of Service – "Boss of the Boss Winner!"

Michele Nicolo, Breakfast Server, Hilton Garden Inn, Oakdale, MN

#### Home Office Hero

Susan Rouse, Sr. Accounting Manager

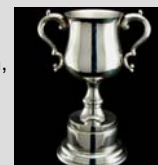
#### James L. Schwartz Award Winner

Hyatt Place, Mishawaka, IN

#### FHG Super Bowl Winner

SpringHill Suites, Warrenville, IL

**They received a perfect score for the 2nd Quarter!**



Colin Kaiser (left) has accepted the Director of Sales Position at Hampton Inn & Suites in Chicago, IL. Prior to this he worked as the Director of Sales at the SpringHill Suites in Chicago, IL. Colin joined FHG in 2004 as a Sales Manager at the Hampton Inn & Suites in Chicago, IL

Barry Brinn (right) has been promoted to the Director of Sales position at the SpringHill Suites in Chicago, IL. Prior to this he worked as the Assistant Director of Sales since April of 2007 at the same location. We are excited to see him develop and grow as the new Director of Sales!



## Directly from Our Guests...

### Hampton Inn & Suites, South Bend, IN

I am writing to you to praise your employee Mandi, who demonstrated the qualities that are so rare in your business and the world in general.. She was in charge at the front desk in the evening and I had some trouble with the self service washer and she was so great to come with me to help with the problem. There was also a huge rain storm that night and I discovered that the rain caused a leak in our room. I informed Mandi and she was quick to help me with the problem. She did all this with a quality of caring, concern and an amazing grace for such a young person. **This experience will make me stay at Hampton any time I have the opportunity.**

### Hampton Inn Majestic, Chicago, IL

Four of us stayed at the Hampton Inn on Monroe Street in Chicago and it was a wonderful experience. We were treated royally by the staff who are caring & so knowledgeable about their city. The breakfast each morning was delightful, the food selections were fresh and varied from day to day. The food workers were so accommodating. I felt it was necessary to write to the top of the organization so they would know what a wonderful team of workers they employ in Chicago. We travel from year to year to a new destination in the U.S.A. and always stay at the Hampton Inns. **The Chicago one rates at the top.**

## Opportunities!

### SALES

**Director of Sales**  
Springhill Suites  
Warrenville, IL  
**Sales Manager**  
Fairfield Inn  
Glenview, IL  
**Sales Coordinator**  
Hampton Inn & Suites  
Normal, IL  
**Director of Sales**  
Hampton Inn & Suites  
Chicago, IL  
**Director of Sales**  
Towneplace Suites  
Indianapolis Keystone  
Indianapolis, IN

### OPERATIONS

**Security Operations Manager**  
**Front Desk Agent**  
**Accounting Clerk**  
**Night Audit**  
**PM/Overnight House person**  
**PM Banquet Cook**  
**Housekeeping Supervisor**  
**IRD Server**  
**Overnight IRD Server**  
**Food Runner**  
**People Services Manager**  
**Certified/Licensed Nail Technicians**  
**State and Lake General Manager and Assistant Manager**  
**ROOF Assistant Manager**  
theWit Hotel  
Chicago, IL

**Guest Service Representative**  
**Breakfast Hostess**  
Hampton Inn & Suites  
Lincolnshire, IL  
**Housekeeping Supervisor**  
Hampton Inn & Suites  
Chicago, IL  
**Front Desk Agent**  
**Room Attendant**  
Fairfield Inn  
Glenview, IL  
**Room Attendant,**  
**Front Desk Agent**  
Chicago South Loop Hotel  
Chicago, IL  
**Front Desk Agent**  
Towneplace Suites  
Indianapolis Keystone  
Indianapolis, IN

**Chief Engineer**  
**Front Desk Supervisor**  
**Room Attendant**  
SpringHill Suites  
Warrenville, IL  
**Maintenance Supervisor**  
TownePlace Suites  
Indianapolis Park 100  
Indianapolis, IN  
**Food and Beverage Manager**  
**Front Desk Agent**  
Hilton Garden Inn  
Oakdale, MN  
**Breakfast Hostess**  
Hampton Inn  
Ann Arbor, MI