

Moving on Up

MTP GM, Paul Cantrelle



Two of FHG's Assistant General Managers were recently promoted to General Managers of our hotels. Paul Cantrelle, formerly the Assistant General Manager at the Holiday Inn & Suites O'Hare-Rosemont, was promoted to General Manager at the Country Inn & Suites in Mount Prospect, Illinois. Meanwhile, the team at the Fairfield Inn & Suites in St. Charles recently welcomed former Assistant General Manager at the SpringHill Suites in Warrenville, Alison Papini, as their new General Manager. Congratulations to both Paul and Alison on their recent promotions!

STC GM, Alison Papini



Opportunities!

SALES

Director of Sales and Marketing
theWit Hotel
Chicago, IL

Sr. Sales Manager
Hilton Indian Lakes Resort
Bloomington, IL

Sales Coordinator
Courtyard by Marriott
Elmhurst, IL

Sales Coordinator
Hampton Inn & Suites
Lincolnshire, IL

Sales Coordinator
Holiday Inn & Suites
Chicago – O'Hare/Rosemont, IL

OPERATIONS

Banquet Cook
Shiraz Restaurant
Marketing Manager
Guest Service Agent
HVAC Engineer
Shiraz Server
Shiraz Host
Hilton Indian Lakes Resort
Bloomington, IL

Executive Housekeeper
Hampton Majestic
Chicago, IL

Front Office Manager
Hilton Garden Inn
Oakdale, MN

Executive Housekeeper
Holiday Inn & Suites
O'Hare – Rosemont, IL

Guest Service Representative
theWit Hotel
Chicago, IL

Front Desk Agent/Night Auditor
TownePlace Suites
Indianapolis Keystone

Cibo Matto Server/Host(ess)
theWit Hotel
Chicago, IL

Guest Service Manager
SpringHill Suites
Chicago, O'Hare, IL

Guest Service Manager
Hampton Inn & Suites
Chicago, IL

Judith Harlow Retires

After over 18 years with the Fairfield Inn, in Bloomington, Indiana, Executive Housekeeper, Judith Harlow recently retired. Her time with the hotel was celebrated by Team BMF with a retirement luncheon. Judith is pictured to the right with Dan Norzinskay. Thank you, Judith, for your 18 years of service to FHG!



Jeffrey Boner Floats Away

Jeffrey Boner, of the Hilton Garden Inn in Indianapolis, recently worked on three floats that were featured in the 2010 Rose Bowl Parade. Each of the three floats that Jeffrey helped to build won awards. Jeffrey was also the lead florist on the Honda Ship of Dreams float and he was recognized with the Craftsman Award. In addition to his work with the Rose Bowl Parade, Jeffrey was also chosen to work with the flower arrangements on ABC's Extreme Makeover: Home Edition. Jeffrey is pictured to the left.



Directly from Our Guests...

SpringHill Suites, Chicago/O'Hare, IL

Thank you so much for all your help - I was very impressed with the service I received when I stayed with you and since I left. Are all American hotels so efficiently run and reliable in following up on details? I would recommend anyone going to Chicago to stay in your SpringHill Suites.

Hampton Inn & Suites, Columbus, OH

We love the Hampton Inn at Easton. We've stayed at the Hilton, Residence Inn and Courtyard Marriott at Easton, but we only stay at the Hampton now. It's the best, and everyone is always so nice and the rooms are beautiful. We always recommend it to friends & family.

FHG Comes to Haiti's Aid

FHG donated linens, blankets, and towels to aid in the relief efforts for the victims of the Haitian earthquake. This humanitarian effort was a group undertaking from our hotels and was made possible in partnership with Partners in Health (PIH). For more information on PIH's efforts, log on to www.pih.org.